

Orchid Woodlands Healthcare Ltd Orchid Woodlands





At Orchid Woodlands we believe that as you get older you are entitled to enjoy life, a glass of wine in the garden, watching the birds, a relaxing spa bath, a breath of fresh airwandering along our leafy lane or a hand to hold when the going gets tough. Our care homes have been designed for older people living with dementia and we believe they are where we would all choose to live should we need safety and support during our later years from a very caring and friendly team.

Our approach is simply described on the following pages - you are welcome to visit or phone for further information.







We believe in paying attention to detail, a clean warm and homely environment where you, relatives or friends can relax in the company of others and enjoy life. Use of colours, signs, and furnishings have been chosen to assist whilst still offering interest and comfort. Our homes offers a wide variety of living space options including sun room, spacious lounges and seating throughout where you can rest and relax.

Our bedrooms are decorated to a high standard, some with additional facilities including en-suites/wet rooms, flat screen TV and patio doors to our secure spacious garden, providing a home from home feel with the comfort of knowing extra support is available when needed.





Whilst most of our residents live permanently at Orchid Woodlands we offer short stayperiods subject to room availability. We do not offer nursing care but we are a home that has completed '6 steps' which is a recognised accreditation to support families facing the later stages of life.

We fully appreciate the stress associated with leaving home and are happy to accept new residents for an agreed trial period under no obligation.







At Orchid Woodlands we have developed our team to be sensitive and respectful to the people they care for. Our training covers mandatory induction standards, alongside NVQ/QCF Level 2,3,4 & 5. This is the start of a personal journey to develop skills knowledge and a complete understanding of someone's life and needs. Training and development are led by our manager (Tracy) who has more than 15 years' experience in care field. We know the importance of communication, meaningful activities, alongside safety, medical support and intervention when required.

We are happy to include relatives and friends in care planning and problem solving.





We offer a range of options for dining to ensure maximum pleasure from room service to dining room. In our living rooms we have a family style dining area where simple meals can be prepared and eaten with family or other residents. Our garden area can be used on warm days to eat 'alfresco'.

We are very committed to providing nutritious high quality meals to meet individual needs and appetites. Our delicious, tempting range of meals is provided by award winning specialist food company Apetito. We are aware of the pleasure that can be gained from mouth-watering food and work hard to adapt to the changing needsand individual tastes of our residents. Our emphasis is on enjoying the moment.





Our facilities have been designed to make them homely and comfortable for those with dementia. We offer specialist assessments and care plans to help manage daily life and live well. We know it isn't unusual for people with dementia to present with high levels of anxiety and complexities. We work as a team with families and outside agencies to understand, and develop a range of ideas which may include simple distractions such as watching birds in the garden, playing with a balloon or listening and singing to music. At the forefront of the work we do is helping people to enjoy the day, the moment, their life. We smile a lot, love a lot and do things that make a difference to someone's life. It's important to us to be making new friends, new memories, and experiencing good, heart-warming relationships.

We appreciate that having a loved one with dementia can be difficult but we have learned that involving everyone, meeting regularly, sharing experiences and getting expert help is key to making a person feel more in control and understood.





We continue to develop our care team at Woodlands to "being person centred". It's a journey we believe is worth taking, with fundamental beliefs at its heart that we all embrace.

Being person centred is about being care partners, friends, and colleagues, with the very special people who live, visit and work in our home. We gather detail from the moment someone arrives to enable us to help and understand when someone would find it useful to learn new skills or practice old ones in order to remain as independent as possible.

We really want residents, relatives, friends and our team to be happy at Woodlands and constantly seek to develop skills to achieve this goal.





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