

WOODLANDS

Wednesday

April 19th 2023

Issue 1



What's new at Woodlands?

Relative communication

At woodlands we are trying to improve our communication between ourselves and residents and relatives. This newsletter is just one of the ways in which we disseminate any information relating to the home. The newsletter will be published every other month, a resident & relative meeting will also be held on months where no newsletter is published. The meetings are set to take place at woodlands on varying days and times to try and accommodate other commitments. We are also asking for any relatives to provide us with an email address, this will enable us to email the newsletter directly to yourselves but also to send invitations to virtual resident and relative meetings held on teams.

CQC report

The latest CQC report for woodlands is now available on CQC's website, please feel free to contact Garrett at the home to discuss any queries or questions you may have following the report or to discuss the changes and action plan to further improve the home.

Ongoing refurbishments

There are many refurbishments set to take place at woodlands. The kitchen and dining area is the first of the major refurbishments scheduled to take place, this will enable us to create our own meals

and provide a higher quality mealtime experience for all living at woodlands. Some other planned refurbishments are already underway with our Maintenance operative, Paul, undertaking the redecoration of our bedrooms. The empty bedrooms will be completed first however all bedrooms will receive redecoration.

Activity Co-ordinators

The home is currently looking to recruit full time activity co-ordinators to enhance the provision of activities here at woodlands. The role will supplement the care team and allow for further social engagement and activities with planned activities to take place twice daily, once in the morning and again in the afternoon, the activity plans will be created by our co-ordinators with a weekly plan being displayed at the entrance for all to see.

Uniforms

A new uniform for staff to wear during shift has now been ordered, the uniform will allow for greater staff recognition as different departments and job roles will wear different colours. The uniform guide chart will also be available at the entrance

Feedback

At woodlands we welcome all feedback, the feedback from relatives and other professionals is invaluable to us, it offers a

fresh perspective and helps us to continue to make improvements to the service as a whole. Feedback can be given in many different ways, talking directly to a member of staff, contacting Garrett via 01942 875054 or garrett.lilley@woodlandscare.co.uk or by leaving us a review on carehome.co.uk. Leaving a review enables us, and the community, to see exactly what we are doing well or, where improvements need to be made.

Review us
on carehome.co.uk
the leading care home review website



Please take a moment to review us on carehome.co.uk

if you could please leave us a review at [Orchid Woodlands care home, 22 Woodlands Drive, Atherton, Manchester, Greater Manchester M46 9HH | 7 Reviews](https://carehome.co.uk/review/Orchid-Woodlands-care-home-22-Woodlands-Drive-Atherton-Manchester-Greater-Manchester-M46-9HH-7-Reviews) it would help greatly.

COVID-19 visiting testing

It is no longer mandatory for anyone visiting a care home setting routinely to test prior to arrival, it is however advised that if you feel unwell then you complete a lateral flow test before visiting. The home will update everyone if there are any changes.

Employee OF THE MONTH

Employee of the Month... Audrey Appleby!

We are now going to be awarding employee of the month for staff members who embody the six C's: Care, compassion, communication, commitment, competence and courage. The first employee of the month for March is Audrey Appleby, Audrey has worked at woodlands for some time now and is a valued member of the team, going above and beyond for the residents at the home. Audrey was nominated by her colleagues for this month's award, going forward we invite all visitors, professionals and residents to nominate any of our staff to receive the award. Congratulations Audrey and thank you for all your hard work.



Whats going on At Woodlands

- On the 6th May 2023 starting at 12:30 we will be hosting a coronation day party here at woodlands. The celebration will take place in the gardens, fingers crossed for good weather.
- During May we are also planning on hosting a great woodlands bake off event, the staff, relatives, residents and friends of woodlands will be invited to show off their baking skills and submit their entries for judging. Our residents, headed by our catering team Sandra and Judith will judge the event with prizes for first, second and third place.



THE GREAT WOODLANDS BAKE OFF

- Our activities team will work hard to plan larger monthly activities as well as creating a weekly plan of activities to cater to all our residents' preferences. If you have any suggestions for activities, trips or events then please do not hesitate to speak to Garrett or any member of the activity or care team.

Getting to know... Garrett Lilley

Every month we will complete this section with a small getting to know section for members of staff. For the first month we will be getting to know Garrett Lilley, the new home manager at woodlands.



I would first like to say a huge thank you to all the staff, residents and relatives at Woodlands for making me feel so welcome. I have worked in care now for the last seven years, working in a few different homes in Bury, Bolton, Blackburn and Leigh primarily for Bupa and Advinia. I started in care as a bank care assistant when I was completing my university course and immediately fell in love with it working as a carer, senior carer, unit manager, head of care and home manager. Many members of my family are involved with health and social care in one aspect or another, my mother is a care home manager and registered nurse, my sisters are both carers and my partner (Laura) is a nursing assistant.

Originally care was supposed to be a part-time job for me while I finished my degree in sports coaching and performance analysis however upon completing my degree I decided to make a difference to people and supporting them in the later stages of their lives. Outside of work I enjoy spending time with my family and playing sports such as cricket and football.

Please, if you have any questions, concerns, compliments or other feedback, do not hesitate to contact me at woodlands on 01942 875054 or alternatively via email at garrett.lilley@woodlandscare.co.uk